# Premium Quality Business Broadband



# Enhanced Premium *Plus* Broadband Up to 16 Mbps download, Up to 2.5Mbps Upload

# **Overview**

Enhanced Premium Plus is perfect when you require robust, high speed broadband, and the ability to send out large amounts of e-mails or other data.

## **Features**

It is ideal for power users and includes impressive features.

It provides an unlimited transfer allowance (subject to fair use policy), with a guaranteed speed of 1Mb in each direction.

Other features are free e-mail with anti-spam and anti-virus controls. It also has 100Mb of webspace and a static IP.

If transferring to Enhanced Premium Plus with a valid MAC code, set-up is completely free.

## Support

First class support is all part of the service. Our broadband package includes dedicated online technical support from Digitel, should the unexpected arise.

#### Digitel Europe Ltd,

Communications Centre, 1 Ivy Street, Priory Industrial Estate, Birkenhead. CH41 5EE Tel: 0151 650 0065 Fax: 0151 650 1162 E-Mail: mail@digiteleurope.co.uk Web: www.digiteleurope.co.uk

# **Enhanced Technology**

ADSL 2+ is the product of improved technology. It provides a more consistent platform for broadband and for most, an increase in download speed by doubling the frequency band used.

Enhanced Premium Plus improves on this even further, using the latest Annex M enhancements to deliver a maximum upstream rate of up to 2.5 Mbps.

These improved data rates depend on the exchange technology being suitable for speed boosts and the line being Annex M compatible. We recommend the Thomson TG585 Wi-Fi router.

# Optional Hosted/Managed Services

Hosted Services are provided from our central servers, removing the need for you to maintain them.

- Hosted e-mail service.
- Shared calendar
- ✓ Mobile e-mail
- ✓ Virtual Private Network

#### **Broadband Package includes:**

- Up to 16 Mbps download, and up to 2.5 Mbps maximum, 1Mbps guaranteed in each direction.
- ✓ 25 GB transfer allowance
- Guaranteed download 1 Mbps
- Service level guarantee against latency, jitter and packet loss.
- Three month contract applies
- ✓ FREE 5 POP3/IMAP mailboxes
- FREE setup if switching provider using a MAC
- FREE 100Mb webspace
- ✓ FREE Anti-Spam & Anti-Virus
- ✓ FREE 100Mb Mail Storage
- ✓ FREE Static IP address
- ✓ FREE 0845 Dial-up backup
- ✓ FREE Friaco Dial Account

#### **Optional broadband features:**

- Additional mailboxes
- ✓ Additional static IP addresses
- Monthly Enhanced Care (Repair time turn around 10 hrs)
- Additional DNS
- Commercial webspace, domain names, additional hardware etc. may also be purchased.

